



Willard Aquatic Center

Patron Behavior Policy

In order to ensure that Willard Aquatic Center is a safe and fun family environment for everyone, patron behavior policies are in place to ensure these qualities. Below are the listed behaviors that are not acceptable for patrons of any age, and consequential actions that our staff are reserved to enforce.

Behavior Description	Resulting Consequences
<p style="text-align: center;">Level 1 Offenses</p> <ul style="list-style-type: none"> • Disobeying pool safety rules. • Ignoring instructions or warnings by pool staff. 	<p>Staff will issue violating patrons a verbal warning to refrain from the behavior. Staff may require patron to sit out for a period of time. If repeated, patron may be asked to leave the premises for the swim period.</p>
<p style="text-align: center;">Level 2 Offenses</p> <ul style="list-style-type: none"> • Refusing to cooperate with pool staff • Being intentionally disrespectful to others • Repeated Level 1 offenses. 	<p>Patron may be asked to leave the premises for the day.</p>
<p style="text-align: center;">Level 3 Offenses</p> <ul style="list-style-type: none"> • Stealing • Violence • Fighting • Harassment • Vandalism • Weapons • Possession of drugs or alcohol • Threatening behavior • Disturbing the peace • Repeated refusal to follow staff instructions/ repeated Level 2 offenses • Other behavior deemed unacceptable by the staff or management 	<p>Many of these circumstances dictate the revocation of privileges of attending the pool for the remainder of the day or the entire season, regardless of possession of a season pass. Willard Parks & Recreation Department reserve the right to confiscate passes. The police will be summoned as necessary and such actions are subject to criminal charges.</p>

Pool passes that are revoked due to a violation of this behavior policy will not be refunded.

Willard Parks and Recreation/Willard Aquatic Center 218 W Jackson St, Willard MO

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