

# FAQ's - Frequently Asked Questions

## Hours of fitness facility:

Monday - Friday 5:00 am - 9:00 pm

Saturday 6:00 am - 6:00 pm

Sunday 1:00 pm - 5:00 pm

## Membership Rates:

### **MEMBERSHIPS OPTIONS:**

**Recreation Center only (REC)** - use of gym, weight room, cardio equipment, and any available fitness classes.

**Recreation Center and WAC membership (REC/WAC)** - use of gym, weightroom, cardio equipment, fitness classes, use of pool, free lap swim, water aerobic classes and member rate on sports, swim lessons, and swim team.

**Willard Aquatic Center only membership (WAC)** - use of pool, free lap swim, water aerobics, and member rate on swim lessons and swim team. May 28 - August 28, 2022

### **Monthly Membership options**

	<u>REC</u>	<u>REC/WAC</u>	<u>WAC</u>
Family -	\$30 - monthly	\$50 - monthly	\$85 - 3 monthly payments
Senior Couple -	\$20 - monthly	\$40 - monthly	\$75 - 3 monthly payments
Individual -	\$15 - monthly	\$25 - monthly	\$60 - 3 monthly payments

**Yearly rates are the monthly rates times 12.**

**City employees get a 50% discount.**

**Military gets a 10% discount.**

**FAMILY** - A couple or single adult that lives in the same household with children that are 18 years of age or younger.

**SENIOR COUPLE** - Any two adults living in the same household, either of which is age 60 or over. No dependents are included.

**INDIVIDUAL** - Any person age 12 and older.

## How do they pay for memberships:

- Autodraft is the preferred method. This is where we draft monthly from their checking account by using their Bank routing number and account number. They can use a debit card or credit card for their draft, however they will be charged a processing fee monthly on top of their membership rate.
- Paying for the Year. They can pay for the entire year with cash, check or credit card. They will be charged a processing fee with the use of a card.
- Cash. They can come in and pay cash monthly. **We prefer not to do this.**
  - We are making the exception with the Pickle Ball People that play on Wednesday nights and Sunday afternoons. Sell it like a membership, only do one month membership. They will get a membership card to scan in.

- We are also doing this for some older adults that are wanting to use the facility until we get approved for Silver Sneakers.

### **Silver Sneakers;**

(Silver Sneakers is a free fitness club membership that people over 65 years old have with their supplemental medicare insurance)

- We have applied and are waiting for approval for this program.

### **Kid Zone:**

- Hours are Monday - Friday 8:30 am - 1:00 pm
- For members or paid day pass guests
- Ages 3 months - 5 years old
- A member or guest can leave their child in the kid zone for up to 2 hours while they are working out.
- No food or drink are allowed.
- Members or guests will be notified to come to the kid zone if their child needs a fresh diaper or bottle. Staff will not change diapers or feed children.

### **Fitness Classes:**

- Are included with a membership.
- If they don't have a membership they would buy a day pass - \$8.00.
- We don't have special rates just for classes.
- No punch cards.
- They buy a day pass and can use the entire facility even if they don't want to use the entire facility.
- Class descriptions are on the back of the fitness class schedule.
- All classes are listed on our website.
- We will be adding a Tuesday/Thursday toning class 6:00 pm - 7:00 pm January 18.

### **Day pass:**

- A day pass includes the use of the facility and fitness classes.
- It's \$8.00.
- They can come and go all day.

**They will need to sign in the guest book.**

### **Guest with a member:**

- A guest can come in with a member 3 times for free. They must show ID and sign in the guest book. MAKE SURE THEIR NAME MATCHES THEIR SIGN IN.
- A guest can come in without a member, it will be the daily \$8.00 rate. Please have them sign in the guest book. It's the waiver.

### **Open Gym Times:**

- Open Gym means there are no classes or scheduled programs in the gym. A member or day pass person can come in and share the use of the gym. They can shoot baskets, walk or jog laps, basically anything that will not damage the floor or cause injury to other people. It will be shared with other members.
- Open Gym times can be found on the Flex Calendar or on our Website [willardparks.com](http://willardparks.com) calendar link at the bottom of our home page.

### **Rentals:**

- Cost of rentals are on our website at [willardparks.com](http://willardparks.com)

- When someone calls wanting to reserve a gym or Murray room please write down- when they want it, what do they want to rent, what time do they want to rent it, name, and number. Give information to Brenda.
- They can reserve the Willard Community Center building online. They need to call and get an entry code a few days before rental.

**Programs:**

A program is a class, sport or activity that needs to be paid for. For example, basketball - youth or adult, volleyball - youth or adult, Tumbling Toddlers (gymnastics), Day Camp. All current or in the near future programs are listed on our website or in Rec Desk.